

Terms and Conditions for Gaio Marketing

Last updated: 07/01/25

Introduction

Welcome to Gaio Marketing! These Terms and Conditions govern your access to and use of our website, services, and any related content. By accessing or using our website, you agree to comply with these Terms and Conditions. If you do not agree, please refrain from using our website or services.

For any questions, contact us at info@gaio-marketing.com.

1. Definitions

- **"Company"**: Refers to Gaio Marketing, headquartered in Singapore.
 - **"Website"**: Refers to www.gaio-marketing.com.
 - **"Services"**: Includes all marketing, consultation, and related services provided by Gaio Marketing.
 - **"User"**: Refers to any individual or entity accessing or using our website or services.
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2. Use of the Website

1. **Eligibility:**
 - You must be at least 18 years old to use our website or services.
 - By using the website, you confirm that any information you provide is accurate, complete, and up-to-date.
2. **Prohibited Activities:**
 - You agree not to:
 - Use the website for unlawful purposes.
 - Upload or distribute malicious software (e.g., viruses or malware).
 - Interfere with the website's security or operational integrity.
 - Impersonate another person or entity.

3. Account Security:

- If you create an account, you are responsible for maintaining its confidentiality. Notify us immediately of unauthorised access to your account.
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3. Services

1. Discovery Calls:

- Users may book discovery calls via our website. The purpose of these calls is to assess potential business needs and provide initial consultations.

2. Service Availability:

- We reserve the right to modify, suspend, or discontinue services at our discretion, without notice.

3. No Guarantee of Results:

- While we aim to provide high-quality marketing services, we do not guarantee specific results or outcomes.
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4. Payments and Refunds

1. Fees:

- Any fees for our services will be communicated prior to engagement. Payment terms will be outlined in the specific service agreement.

2. Refund Policy:

- Refunds, if applicable, will be processed as per the terms of the individual service agreement. Discovery calls are non-refundable.
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5. Intellectual Property

1. Ownership:

- All content on our website, including text, graphics, logos, and images, is the property of Gaio Marketing or its licensors and is protected under applicable copyright, trademark, and intellectual property laws.

2. Restrictions:

- You may not copy, reproduce, distribute, or exploit any content from the website without explicit written permission from Gaio Marketing.
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6. Limitation of Liability

1. **No Warranty:**
 - The website and services are provided "as is" and "as available." We make no warranties, either express or implied, regarding the website or services.
 2. **Liability Cap:**
 - To the fullest extent permitted by law, Gaio Marketing shall not be liable for any indirect, incidental, or consequential damages arising from your use of the website or services. Our liability is limited to the fees paid by you to us for the specific service.
 3. **Third-Party Links:**
 - Our website may contain links to third-party websites. We are not responsible for the content or privacy practices of these external sites.
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7. Privacy

Your use of our website and services is subject to our Privacy Policy. By using the website, you consent to the collection, use, and sharing of information as described in our Privacy Policy.

8. Termination

1. **By Us:**
 - We reserve the right to suspend or terminate your access to the website or services if you violate these Terms and Conditions or engage in unlawful activities.
 2. **By You:**
 - You may discontinue using the website or services at any time.
 3. **Effect of Termination:**
 - Upon termination, your right to use the website ceases immediately. Any obligations or liabilities incurred prior to termination will survive.
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9. Governing Law and Jurisdiction

These Terms and Conditions are governed by the laws of Singapore. Any disputes arising from or relating to these terms shall be subject to the exclusive jurisdiction of the courts of Singapore.

10. Changes to These Terms

We reserve the right to update these Terms and Conditions at any time. Changes will be effective upon posting on this page, with a revised "Last Updated" date. Continued use of the website after updates constitutes acceptance of the new terms.

11. Contact Information

For questions, concerns, or further information about these Terms and Conditions, contact us at:

- Email: info@gaio-marketing.com
- Phone: +357 95612986
- Address: 68 Circular Road #02-01
Singapore (049322)